

# Procedure of GY-HC550/500 firmware update

## Preparation

Copy “PRIVATE” folder including the latest firmware program (\*\*.UPD) to prepared SD card (Update media) .

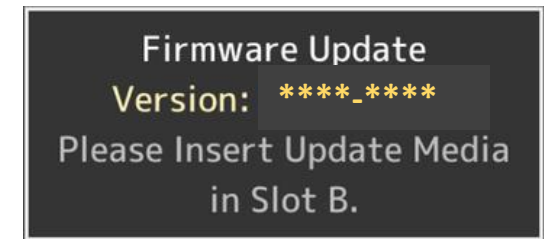
Folder Structure : PRIVATE/JVC/GY-HC550 or GY-HC500/\*\*\*\*\*.UPD

Do not leave other file(s) than “\*\*\*\*\*.UPD “ It may fail in version up .

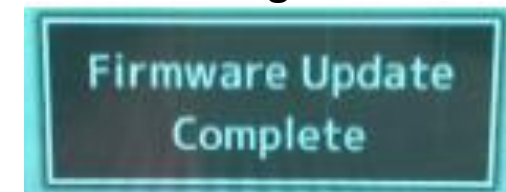


## Procedure

1. Start from the status of Power OFF. Connect both Battery and AC Adapter to camera
2. Push and hold “PUSH AUTO” , “MENU/THUMB ” button simultaneously , and put the camera Power ON . Keep on holding buttons until the Message 1 is displayed . (approx. 15sec)
3. Insert the SD card (update media) in Slot B ,and update starts automatically. It takes about 5min to complete update. “Firmware Update Complete” (Message2) message is displayed (approx. 5 min)
4. Remove the SD card
5. Remove battery and AC adapter and put the Power OFF.
6. Re-connect AC adapter or Battery.
7. Put the power On and Diagnosing procedure starts after pushing “ Enter” (approx. 6 min) **Lens shutter should be shut during diagnosing**. After push “close” of “Complete Diagnosis” Message3 ,Check Firmware version \*\*\*\*\_\*\*\*\*  
Menu>System>System Information : Version “ \*\*\*\*\_\*\*\*\*”



Message1



Message2



Message3

**Note: Use AC adapter to feed the power during update process to avoid failure of the camera due to running off the battery .**